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## IoT & Smart Cities: Challenges and Opportunities for Regulators

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# Singapore's Smart Nation Initiatives

## What are the Global Challenges?

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Urban Density Two-thirds of the world will live in cities by 2050.<sup>1</sup>



By 2025, there will be 8 billion people, 800 million of whom will be over 65 with high health needs.<sup>3</sup>



Energy Sustainability Global demand for energy will rise by up to 37% by 2035.<sup>5</sup>



Ageing Population The world is ageing fast. By 2050, more than 2 billion people will be over 60.<sup>2</sup>



Mobility People are moving more into congested centres, with urban travel to triple by 2050. Traffic congestion could bring cities to a standstill.<sup>4</sup>

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#### Mobility

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with limited land space, we can no longer increase the number of vehicles or add more roads.



1 million cars on the road in Singapore (approximately)

12% land space in Singapore used for roads

Food for thought: How do we improve traffic planning, faced with this resources challenge?

## Singapore's Vision: Towards a Smart Nation

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"As our city becomes increasingly complex and diverse ... We will **make full use of new technologies to develop sustainable and innovative solutions**... We will make Singapore a **Smart Nation**."

- President's Address to Parliament, May 2014



"Our vision is for Singapore to be a Smart Nation . A nation where people live meaningful and fulfilled lives, enabled seamlessly by technology, offering exciting opportunities for all."

- PM Lee Hsien Loong, Smart Nation Launch, Nov 2014

Technologies are an important source of bringing to life Singapore's vision of a Smart Nation.

## Smart Nation Strategic Framework

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## **Providing Pervasive Connectivity**

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# Enhanced mobility

#### Aspiration

How can we allow our population to move around Singapore in the safest, most efficient, most cost-effective and most comfortable way possible?

#### Things that we are working on

ITS framework and standards development

- IDA launched a public consultation on ITS Framework and ITS-DSRC Standards in Dec 2015
- Finalised ITS Framework and Standards will be used by Singapore's new electronic road pricing system

#### <u>Self-driving vehicles to supplement our transport system</u>

- One-North test site launched in Jan 2015
- LTA launched RFIs for AV solutions to meet future transport needs



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# Better homes and environment

#### **Aspiration**

How can we leverage technology to create homes and estates that are comfortable, convenient and safe for our residents to live in?

#### Things that we are working on

Launched Smart Yuhua as brownfield site

- •HDB and IDA working on a large-scale smart home solutions (~3,200 households)
- •Trial to be launched in 2016

Developing Punggol town as a Smart Nation greenfield precinct





B2 | HOME

## HDB to launch high-tech flats in Punggol

Buying a smarthome

Punggol Northshore estate to be a test bed for smart technologies

By JANCEHENG

THE first "must" forwing burnt first will be langehod toeserrow, with prizes starting at 118,000 for two-more data.dbergrads. entry, which request to which peed and imperation condiion, and amory controlled lighting in communication. A carguin humagement system of maine more without season which contents with season which contents with season when residents with season ching sidentary likely the out and free within space availing the contents.

# Better Health, Successful Ageing

#### **Aspiration**

How can we leverage technology to improve healthcare outcomes, while keeping healthcare affordable, especially for our ageing population?

- Things that we are working on
- Tele-health trials underway
- •Most recent trial being remote vital signs monitoring for hypertensive patients
- •Learning points to contribute to national deployment
- Massive undertaking for Successful Aging •\$3b action plan



\$3b plan to help seniors stay active



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# IoT is a key enabler for Singapore's vision to be a Smart Nation

 Beyond economic opportunities, IoT can also enrich the quality of life for citizens

"Our bottom-up analysis for the applications we size estimates that IoT has a total potential economic impact of \$3.9 trillion to \$11.1 trillion a year by 2025" McKinsey (2015).



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## Regulating IoT might not be straightforward

- Different scales of deployment
- Different communication models

Individual Community Society Level **Device**to-Device Back-End **Connected** cars IoT Smartphones Smart Cities Device-**Health devices** Data-Wearables **Smart Grids** Smart homes to-Cloud Sharing Examples GPS, Fitbits Intelligent Transport Systems Smart metering Visa PayWave Event Data Recorders (EDRs) Smart water meters Mastercard Paypass Blood pressure monitors Traffic monitoring **Employee** passes Remote burglar/heating systems Device-Data Mobile money Electricity/water Speed, distance, airbag, **Fitness data** crash locations/alerts; consumption & billing GPS location-based data Heart rate, blood pressure, Traffic flow data Gateway Diet; remote heating data Intended Individual person GP, health authorities Authorities/regulators Immediate friends/family Health & car insurance; Police Utility companies Audience Banks; employers Wider friends, social networks Other citizens Four common communications models described by the Internet Architecture Board

Source: GSR Discussion Paper, "Regulation and the Internet of Things", Professor Ian Brown (2015)

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Several regulators are looking at common challenges posed by IoT

 Five key IoT areas are examined to explore some of the most pressing challenges and questions related to IoT



# Minimising cyber security breaches through close Commenced to the commenced of the close co

 Multi-stakeholder approach will be key but need to manage consumer expectations



Can you own our #IoT #Samsung -RF28HMELBSR fridge ::] @\_defcon\_



Finding the vulnerabilities of smart devices at home i. Complex land scape—no one size fits all security policy for all IoT devices(e.g. Fitbit vs Smart Grid)

ii. Telecom regulators will have to work closely with cyber security agencies and industry players

iii. Companies should implement security by design(e.g., security to extend throughout life cycle of product; access controls)

iv. Consumer and business education on cyber security will be important(e.g. regular changing of passwords)

# Protecting Personal Data to enhance consumer trust in IoT

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Regulation and public education will be key to safeguard consumer interest



- Companies will have to comply with Singapore's Personal Data Protection Act(2012),including those which are collecting personal data from IoT
- ii. Companies should strive to adopt"data protection by design" as adefault for all development
- iii. Public education will be key to safe guard consumer interest

# Singapore –On-going initiatives to ensure technical interoperability and standards

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IDA's Telecommunications Standards Advisory Committee (TSAC) is working on various IoT-related standards in line with the ITU-T work programme.

			TSAC				
Security	ITU-T SG20	WG1	WG2	WG3	WG6	WG7	
Data Protection	Q2/20 –Integration of IoT	<b>Future Networks</b> IoT Device Management		<b>Multimedia</b> ITS, AV E-health	<b>Wireless</b> Smart Wearables		
Interoperability	Q3/20 – <b>IoT Reference Architecture</b>	Signaling and protocols	Smart Homes		Smart Phones		
and standards	Q4/20 – IoT Interworking		End-to-end services, performance	Directory services Middleware	M2M	Security	
Licensing	Q5/20 – <b>IoT Ecosystem</b>	IoT players engagement					
Spectrum & Resource Allocation	Q6/20 – <b>Use of Infrastructure for IoT</b>	Guidelines and best practices					

# Licensing framework to evolve to meet the challenges of IoT

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• Addressing key concerns while facing operational challenges (e.g. whether to register billions of devices)





# Monitor the availability of network addresses for loTs

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#### •IPv6 will be key to support billions of IoT devices

Security Data Protection Interoperability and standards Licensing

> Spectrum & Resource

Allocation

**Telephone numbers** 

Today, IDA allocates number access code 144XX for M2M



Ensuring the ISPs are able to support IPv6

Internet Society (2015) –IPv6 will be a key enabler for IoT. IDA launched regulatory and industry initiatives to support IPv6 in Singapore (e.g., No-Islanding Principle)

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# Many Smart Ideas • One Smart Nation

Thank You

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