Chief Technology Officer
Location: US/Western Europe

About TM Forum

TM Forum is a global association of over 850-member companies that generate US$2 trillion in revenue and serve five billion customers across 180 countries. We drive collaboration and collective problem-solving to maximize the business success of communication and digital service providers and their ecosystem of suppliers around the world. Today, our focus is on supporting members as they navigate their unique digital transformation journeys, providing practical and proven assets and tools to accelerate execution and platforms to facilitate collaborative problem solving and innovation. You can learn more at www.tmforum.org.

Our vision is to drive the next wave of digital business growth – the digitization of every industry – by providing a common innovation platform to connect businesses, industries, and ecosystems. We do this in a highly practical and agile way through collaboration programs and communities which lead to rapid prototypes – ranging from digital business models to interconnectivity APIs – that have real world commercial applications. Complementing our collaboration programs, the Forum provides thought-provoking digital business research and publications, industry best practices and standards along with training programs to accelerate adoption, and events and workshops which connect top business & IT leaders to learn, network, and develop meaningful partnerships.

Job Overview

Simply stated, we are looking for a "Change Agent" who can challenge convention with radical thinking and leapfrog innovation, while at the same time building consensus and alignment among a diverse team consisting of both TM Forum staff and member companies with multiple agendas.

We are looking for a strong technical leader with a rigorous engineering and operational excellence mindset, a highly collaborative and inclusive attitude, and a desire to be hands-on.

In this role, you will provide technical leadership for our collaboration projects, helping our customers bridge the gap from traditional telecoms IT systems and operational processes to the new 'cloud native' world of microservices, model driven architectures, DevOps, and game-changing technologies such as AI and blockchain.

Responsibilities:

- Oversee all TM Forum's technical collaboration projects (including Open Digital Architecture, Open APIs, Frameworx and ZOOM[1]), ensuring alignment of the work programs towards a coherent overall strategy

- Drive these technical projects to deliver tangible, useful outputs which benefit our members directly and serve the needs of the broader industry

- Balance the need to drive forward new thinking in response to technology and industry trends (virtualization, cloud, microservices, opensource, DevOps, AI/ML…), while at the same time supporting TM Forum members to transform their traditional telecoms IT systems and processes for this new world

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[1] Zero-touch Orchestration, Operations and Management

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www.tmforum.org

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- Ensure that TM Forum's technical collaboration work is inclusive and benefits all our members, including communications service providers, technology systems suppliers/vendors, systems integrators, consulting companies and wider ecosystem players

- Contribute to TM Forum's overall strategy, and drive the technical projects to serve this strategic agenda

- Ensure TM Forum responds appropriately to technology advances in the wider world which will affect our market

- Act as a senior spokesperson for TM Forum, engaging with member companies, the analyst community and the wider industry to articulate the importance of our technical collaboration work and the benefits it will bring to the industry

Requirements:

- Proven success in senior technical leadership role(s), heading architecture and/or technology strategy for a communications service provider or technology supplier with 100+ engineers

- Deep technical understanding of telecoms-related IT systems and operations based on 15+ years' experience, including hands-on roles in successful, complex IT/network transformation projects

- Deep understanding of the latest advances in networks, cloud computing and software engineering within telecoms, and knowledge of relevant technologies such as AI/ML and blockchain

- Ideally, a credible reputation in the telecoms industry – a recognized and respected name

- Excellent written and verbal communication skills and presentation skills

- Ideally, expertise in TM Forum Frameworx and Open APIs

- Ideally, experience working within a telecoms industry association or standards development organization

- A great team player, with a proven ability to get results through influence rather than direct control.

For immediate consideration, please email your resume to recruit@tmforum.org.

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