Senior Technologist
Location: London, UK/Western Europe or US (East Coast)

Introduction to TM Forum
TM Forum is a global association of over 850-member companies that generate US$2 trillion in revenue and serve five billion customers across 180 countries. We drive collaboration and collective problem-solving to maximize the business success of communication and digital service providers and their ecosystem of suppliers around the world. Today, our focus is on supporting members as they navigate their unique digital transformation journeys, providing practical and proven assets and tools to accelerate execution and platforms to facilitate collaborative problem solving and innovation. You can learn more at [www.tmforum.org](http://www.tmforum.org).

Our vision is to drive the next wave of digital business growth – the digitization of every industry – by providing a common innovation platform to connect businesses, industries, and ecosystems. We do this in a highly practical and agile way through collaboration programs and communities which lead to rapid prototypes – ranging from digital business models to interconnectivity APIs – that have real world commercial applications. Complementing our collaboration programs, the Forum provides thought-provoking digital business research and publications, industry best practices and standards along with training programs to accelerate adoption, and events and workshops which connect top business and technology leaders to learn, network, and develop meaningful partnerships.

Diversity & Inclusion at TM Forum
TM Forum is an Equal Opportunity Employer that does not discriminate on the basis of actual or perceived race, creed, color, religion, alienage or national origin, ancestry, citizenship status, age, disability or handicap, sex, marital status, veteran status, sexual orientation, genetic information, arrest record, or any other characteristic protected by applicable federal, state, or local laws.

This is a remote-working position, but some international travel may be required post pandemic with flexible hours needed to accommodate team calls in different time zones. Our people are unique and many of our staff work flexibly in many different ways. Please talk to us at interview about the flexibility you need. We can’t promise to give you exactly what you want, but we do promise not to judge you for asking.

Job Overview
To provide strong technical leadership with a rigorous engineering and operational excellence mindset, a highly collaborative and inclusive attitude, and a desire to be hands-on. This role provides technical leadership for our collaboration projects, helping our customers bridge the gap from traditional telecoms IT systems, network technologies and operational processes to the new ‘cloud native’ world of Open APIs, microservices, model driven architectures, DevOps, and game-changing technologies such as Cloud Native IT, Autonomous Networks and Edge Computing. Balance the need to drive forward new thinking in response to technology and industry trends while at the same time supporting TM Forum members to transform their traditional telecoms landscape for this new world.

Day to Day Responsibilities
- Capable of providing strong technical leadership to the Theme leads across a variety of technical areas. This is a broad technical role covering architecture and solutions across the entire technology stack, including OSS, BSS, network, infrastructure and IoT architecture and solutions. It requires a good understanding of strategic, new and emerging technology trends,
and the practical application of existing, new and emerging technologies to new and evolving business and operating models.

- Ensuring that TM Forum architecture, methods, technology standards and best practices are maintained.
- Ensuring TM Forum remains compliant to Legal, Regulatory and Security requirements and membership by-laws.
- Responsible for consistency of solutions across TM Forum to enterprise level standards, best practice and development of patterns/policies for re-use.
- Ensure Theme deliverables are fit for purpose and provide an effective and timely tool to guide downstream decisions.
- Promotes the work of the TM Forum externally with members, other partners and SDO’s by speaking at events and conferences and through written publications (e.g., whitepapers, articles, blogs etc.)
- Conducting team calls and meetings as allocated and formally record all decisions and actions.
- Act within a project management paradigm to deliver each new release of artefacts.
- Follow the TM Forum collaboration methodologies as required.
- Follow the necessary rules with regards IPR, as approved by the TM Forum Board.

**Your Experience**

- Strong track record of leading digital transformations including identifying architectural patterns, creating abstract models and developing practical solutions.
- Experience of leading diverse technical teams in the implementation of technical transformations
- Will have a broad technology knowledge, being deep in some areas. The ability to learn quickly and adapt are key to this role.
- Strong technical knowledge of cloud native technologies
- Maintaining and communicating up-to-date knowledge of technology standards, industry trends, skills change, and emerging technologies
- Strong Understanding of traditional application architecture and cloud native application architecture and their relationships to transformation activities
- Knowledge of Cloud/Hybrid commercial models
- Experience of the application of reference architectures and data models to enable business transformation.
- Bachelor's degree in computer science, information technology, or a similar field.
- Knowledge of mathematical foundations and statistical analysis.
- Advanced troubleshooting skills.
- You will understand customer (internal and external) needs and keep customer satisfaction at the forefront of your work.
- Digital business literacy including understanding business models, ecosystems and business model innovation. Experience of agile methods and their implications for Enterprise Architecture.
- Good understanding of strategic and new and emerging technology trends, and the practical application of existing, new and emerging technologies to new and evolving business and operating models
- Technology neutral; remains unbiased towards any specific technology or vendor choice. Displays intellectual curiosity and integrity.

**Person specific**

- A passion for and interest in technology solutions specifically in the fields of IT and Telecoms
- Experience working face to face with customers in a consultative environment building rapport and long-standing relationships.
• Experience with team management.
• Familiar with agile product development methodology.
• Proven capability of seeking out customer insights and understanding customer feedback to work with internal teams to validate business requirements.
• Confident liaising with all levels of seniority
• Has strong interpersonal skills and the ability to build rapport and create longstanding relationships, with an ability to work well with people from very diverse backgrounds.
• Excellent organizational and analytical skills together with strong time management
• Ability to pick up new systems, duties, and processes easily.
• Excellent communication skills, both verbally and written
• Highly self-motivated and resilient individual
• Positive, proactive, and collaborative team player with the ability to work with colleagues in an open, friendly manner.

For immediate consideration, please email your resume to recruit@tmforum.org.

TM Forum does not accept resumes from unauthorized agencies and search firms. Resumes submitted on this site by unauthorized third parties will not be considered for posted positions and are not eligible for any compensation. All third-party agents and search firms must have an approved contract with TM Forum to submit resumes on behalf of candidates.