**TM Forum Open APIs**

**Conformance Certification**

*Company Name:* ***Oracle Corporation***

*TM Forum Open API Name:* ***TMF629 – Customer Management API***

*TM Forum Open API Release Version:* ***R19.0/v4.0***

**Report Date: 23 September 2020**

1. **What Product or Solution does your API support?**

Oracle’s data-driven digital experience, called Digital Experience for Communications (DX4C) provides industry specific, complete, omni-channel, contextualized, smart, and connected business and user experiences for Communications and Media service providers.

DX4C enables capabilities such as centralized design time product catalogue, single persistent multi-channel product configuration/shopping cart and centralized order orchestration. Together these provide the speed, agility and insights necessary to deliver contemporary digital experiences all built on a robust, scalable, complete and communications specific platform.

1. **Overview of Certified API**

The TMF629 – Customer Management API provides a standardized mechanism for customer and customer account management, such as creation, update, retrieval, deletion and notification of events. It is fully compliant with Release 19.0.0 of the API specification. The API has been self-certified using the both the CTK payload and on implemented solution.

1. **Architectural View**

The following diagram provides an architectural overview of DX4C service offering:



1. **Test Results**

