we are are tmform

Research and Media offerings 2023 - 2024

accelerating industry transformation through collaboration

We are an alliance of global telecommunications and technology companies, where ideas transform to innovation and innovation transforms into solid business practices.

- 30+ years guiding the industry through complex transformation
- Neutral, non-profit led by the world's leading service providers
- 200,000+ member professionals
- Global presence with 850+ member companies
- A unique position to engage with senior-level CSPs and build industry-wide views on a wide range of issues

Our members generate \$2 trillion (USD) in revenue & serve 5 billion customers across 180 countries



View the full list of TM Forum members www.tmforum.org/membership/current-members/



is the global resource for leading change in an age of digital transformation through insight, research and analysis

Inform is TM Forum's research and digital content hub, where we explore the top challenges that telecoms providers and their partners face as they transform their businesses digitally. We deliver insight, research and analysis on a wide range of topics to help organizations capture the full value of technology and innovation and radically transform their business.

KEY RESEARCH THEMES INCLUDE:

- Beyond Connectivity: 5G, IoT, AI and Mobile Edge Computing
- Cloud Native IT and Networks
- Autonomous Operations
- Digital Customer Experience & Trust
- Al and Data
- People & Planet



Top-level expertise comes from our community of 850+ world's largest service providers & their partners and our own analysts and subject matter specialists



30+ independent and impartial research reports published every year and **40+** webinars



60,000+ professionals already benefitting from the research reports, case studies, webinars, surveys, newsletters, articles and expert interviews accessible on Inform

sponsorship benefits



Associate your organization with trusted, independent research that drives collaboration and collective problem-solving.



Position your organization as the thought leader within chosen industry topics or emerging trends.



Generate leads from TM Forum's unique global CSP membership and beyond.



Use the report in your own campaigns – a great tool to add to your marketing kit.



Drive traffic to your own website with thought-provoking content created by TM Forum experts.



Opportunity for live interaction and immediate feedback with your potential clients at webinars.



Add more credibility to your content with survey data, industry research and market trends.



Reach a large audience of telecoms professionals and increase your brand visibility with relevant audiences.

product overview

	BENCHMARK	MULTI- SPONSOR REPORT	SINGLE- SPONSOR REPORT	ЕВООК	CASE STUDY	ARTICLE/Q&A	BLOG	VIDEO INTERVIEW
Nature (what are they great for) & methodology	Bi-annual large- scale industry research project on telecoms industry growth and other macro trend topics	Broad industry trend research, driven by indus- try survey data, typically with 3 or 4 sponsors	More focused topic research for a single sponsor	Informative defi- nitional content describing the importance of a specific topic to the industry	Analyst-led analysis of a real-world deployment or transformational change	Short analysis piece or in- terview with a sponsor spokes- person on a specific topic	Short commen- tary pieces to be included in Inform news/ blog output	Video recordin of an analyst interview with a sponsor spokesperson, potentially at a conference
Survey	v	v						
Report length	10,000 words	6-8,000 words	4-5,000 words	2,500 words	1,500 words	1,000 words	500 words	10-15 minutes
Analyst led webinar	v	v	Plus \$10K					
Launch session at DTW	v							
Contributed sponsor article	1,000 words	1,000 words	1,500 words	1,000 words				
Report downloads	1,000	500	400	200				
Webinar registrations	300	300						
Exclusive copy	v		~	v				
Multi channel marketing campaign	~	v	V	v	~	V		v

tmforum research reports methodology

- TM Forum's research is independent, impartial and focuses on the issues that matter and are of genuine interest to telecoms service providers.
- Our research reports are based on briefings with senior executives at CSPs including CIOs, CTOs, senior architects and heads of transformation.
- Many of our reports are based on large independent surveys with CSP executives.
- TM Forum's global digital events give us a unique opportunity to gain insights from leading CSPs and technology partners.
- We are in the unique position to draw from our proof-of-concept projects and collaboration programs.





MULTI- SPONSOR RESEARCH REPORTS are deep dives into core industry themes, generating high levels of interest from CSP members. BENCHMARK REPORTS are our most in-depth and highest profile deliverable. Developed from a large number of interviews, benchmark reports allow operators to measure their own performance and capabilities. You will have the opportunity to shape the research program, and to address the specific issues, challenges and opportunities for telecoms operators.

discover the most hard-hitting topics in the industry













our experienced research team

Our team of analysts has huge experience in the telecoms sector. Together with a global network of subject-matter experts they bring high-level expertise to their research.



Dean Ramsay Principal Analyst Former Senior Analyst at Analysys Mason and Research Director at Telecoms Tracker



Mark Newman Chief Analyst Former Chief Research Officer at Ovum



lan kemp Managing Editor



Joanne Taaffe Editor in Chief



<mark>Ed Finegold</mark> Contributing Analyst



Dawn Bushaus Contributing Editor

research reports

O1SINGLE SPONSOR REPORT

- 1,500-word article solely inserted into report
- 400+ downloads, with 35% CSPs on average
- Multi-channel marketing campaign to selected interest, job function and behaviourbased target audience.

02^{MULTI-SPONSOR}

- 1,000-word article inserted into report or short video (max 7 mins) provided by sponsor in suitable format
- 500+ downloads and 300+ registrations for the webinar, with 30% CSPs on average
- Multi-channel marketing campaign to selected interest, job function and behaviourbased target audience.

03 BENCHMARK REPORT

- 1,000-word article inserted into report or short video (max 7 mins) provided by sponsor in suitable format
- 1,000+ downloads, with 35%CSPs on average
- Webinar generating 300+ registrations. Sponsors invited to join live Q&A.

topical e-book

04 Е-ВООК

e-book

- Easy to digest, fully designed 2,500 word eBook written by TMF analyst on pre-approved topic
- 1,000 word sponsor content inserted into eBook
- Multi-channel marketing campaign to selected interest, job function and behaviourbased target audience.
- e-book hosted on Inform with leads supplied at end of campaign (if gated)

CLASSIC TOPICS

- Catalogue and inventory
- CRM-CEM
- Order management
- Policy and charging
- Zero-touch partnering
- Open Digital Architecture
- Intent
- Cloud migration
- Digital marketplaces
- OSS/BSS

FUTURE TOPICS

- Generative AI
- Metaverse
- Network automation/ autonomous networks
- Quantum computing
- 6G, 5G FWA
- Service orchestration
- Blockchain
- AlOps
- Indoor coverage
- Open RAN
- Industry 4.0
- Cloud migration
- Digital marketplaces

other products and services

05^{webinar}

- Fully managed, one-hour live webinar hosted by a TM Forum analyst
- Marketing campaign to interest, job function and behaviour-based target audience
- 250+ guaranteed registrations
- Hosted on Inform site and marketed ondemand to maximize your ROI

06^{HARD TALK}

- Participating as a thought leader/executive speaker in a one-hour panel discussion
- Join a panel of 4 senior telco leaders, moderated by TM Forum analyst
- Multi-channel marketing campaign to promote Hard Talk series via website, email, social media, and newsletter
- Audience overview provided post-event

07 NATIVE CONTENT

SPONSOR PRODUCED PIECE OF CONTENT HOSTED FOR ONE MONTH ON APPROPRIATE TOPIC PAGE

- Included in TM Forum weekly subscription newsletter
- Opportunity to gate content and receive field data of opted-in downloads (leads to be provided at end of one-month campaign)

BLOG POST 500 WORDS

- Hosted on Inform site for one month
- In one Inform newsletter within that month

BLOG POST (ANALYST/GHOST WRITTEN) 500 WORDS

- 30-minute call to agree direction/content
- Hosted on Inform site for one month
- Inclusion in one Inform newsletter within that month.

INFORM ADVERT/BANNER - NEW

- Placed on home page or relevant category/topic page for 4 weeks
- Artwork to be provided by sponsor

video products

All videos hosted on Inform for one month and included in one Inform newsletter, with one social media post

08^{SHORT VIDEOS}

VLOG

• Up to 2 minutes video. One speaker on the screen.

SOCIAL VIDEO

• One minute in length, textbased story using stock footage and music.

FIRESIDE CHAT

• 2-5 minute video. Two people on screen. One interviewee with one interviewer.

09^{LONG VIDEOS}

FEATURE STYLE VIDEO

 Up to 10 minutes with two people on screen.
 Opportunity to include additional footage and text overlay.

IN CONVERSATION WITH

 Interview with one or two C-level interviewees (one must be CSP), moderated by TM Forum.

BESPOKE VIDEOS

• Location based feature video led by presenter. 20-30 minutes.

RECORDING OF A SINGLE SPEAKING SESSION

* Your video must be content led to be promoted on all media outlets. All videos will be reviewed by TM Forum's Director of Content to determine if criteria are met, if not met promotion will be withdrawn.

marketing promotional timeline and channels

REPORT LIVE

- REPORTS
- hub
 Dedicated page with gated report

research & analysis

Report launched live

on Inform, TM Forum's

REPORT MARKETING CAMPAIGN

- PR Multi-sponsor reports only (where newsworthy)
- Email nurture campaign targeting relevant audience identified by analyst (excluding ebooks)
- Newsletter insertion into one 'Stay Informed' e-newsletter
- Social media and communities LinkedIn, Twitter, Facebook and promotion to TM Forum Communities

POST-LAUNCH

- Full campaign performance report
- Downloads data delivery to sponsor

PRE-WEBINAR MARKETING CAMPAIGN

- *E* Email nurture campaign targeting relevant audience
- Dedicated page on Inform, TM Forum's research & analysis hub
- Newsletter insertion into one 'Stay Informed' e-newsletter
- **Communities promotion to TM Forum Communities**
- Social Media promotion LinkedIn, Twitter, Facebook

LIVE WEBINAR

- Live Event
- Thank you email within 24 hours + link to on-demand recording of webinar

POST-WEBINAR

- Webinar live on inform for 12 months
- Lead delivery and full campaign performance

NATIVE CONTENT LIVE

Branded content prepared, approved and launched live on Inform

NATIVE CONTENT MARKETING CAMPAIGN

 Newsletter - insertion into one 'Stay Informed' e-newsletter
 Communities - promotion to TM Forum Communities
 Social Media promotion - 1 post on each channel: LinkedIn, Twitter, Facebook

POST-LAUNCH

Marketing performance report

WEBINARS

NATIVE CONTENT/ CASE STUDY/ Q&A

What others say about us

TM Forum webinars are an excellent avenue to learn, share and collaborate around industry trends and solutions. The supporting team provided timely assistance throughout the process to make the experience a seamless and painless one too.

Emmanuel Amamoo-Otchere

Chief Marketing Officer, Carrier Software Service



Ensuring that our knowledge and expertise is able to reach our target audiences is not only crucial to us, but to the businesses we seek to service with our products and solutions. Working with TM Forum's Research & Media team-provides us that opportunity to project our insights on a much wider scale and in ways that let us collaboratively engage with those in the industry.

Ari Banerjee

Vice President of Strategy



A big thank you from the Torry Harris team for putting together a fantastic webinar yesterday. Ali – you were on top of things right through and coordinated the whole setup beautifully! Anna – thank you for all the marketing help to maximise registrations. They were invaluable. Mark – you made the webinar super interactive and lively.

Shuba Sridhar

VP, Strategic Initiatives



push my understanding. TM Forum's Inform is my 'go to' for the latest research and is quite frankly, a lifesaver!

The quality of [TM Forum's reports] is outstanding and has helped to

David Gale

Enterprise Solution Architect (Resource Management) Systems Architecture CoE



On behalf of Tecnotree team, I would like to thank you for your support on this project. We sincerely appreciate you for taking personal interest and going out of your way to support us in making the webinar a success. Your flexibility and guidance were the cornerstone in making us achieve the desired goals from this critical campaign.

Amit Kumar General Manager, Marketing





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