

## TM Forum forward research schedule 2023/24 This is a selection of upcoming content, but our editional calendar is agile. New and current offerings are added or updated



very regularly to ensure we're covering and analysing the most important topics in the industry to keep you informed.

date	monthly inform theme	single sponsor report	multi sponsor report	eBooks	webinars
September 23	Partnerships	Cybersecurity in telecoms  Collaboration whitepaper autonomous operations 5.0  Level 3/4 autonomous networks - societal impact  Operations & Maintenance plus 5 case studies - whitepaper	BENCHMARK REPORT: Telco revenue growth 3rd edition	5G network commerce	<ul> <li>Digital billing</li> <li>Telco revenue growth 3rd edition</li> <li>BENCHMARK REPORT: Time for operators to place new bets?</li> </ul>
October 23	Revenue growth models	5G fixed wireless access     Combatting fraud: can CSPs stem the rising tide?		Customer retention	<ul> <li>Hard Talk - Gen Al: Can telcos hitch a ride?</li> <li>Hard Talk: Network monetization: where's the business model?</li> <li>How Gigapower are reimagining the wholesale fiber experience</li> </ul>
November 23	Future networks	Future of the network operations center (NOC)     Billing and charging     Closed loop: service orchestration and assurance	The sustainable telco progress check Cloud economics for CSPs Generative AI in telecoms		Hard Talk: Who'll be working in the telco of 2030?  The sustainable telco progress check  Closed loop: service orchestration and assurance  Generative Al in telecoms: where's the fit?
December 23	End-to-end management and orchestration		Future BSS	Quantum key incription	Future BSS     Cloud economics for CSPs
January 24	Sustainability		Hyperscalers and CSPs: how the partnerships work	Geolocation	Hyperscalers and CSPs: how the partnerships work Hard Talk: Can telcos make good use of what AI has to offer?

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Febuary 24	Vertical industries	Exploring CSP roles in 4G and 5G mobile private networks	Future structure of the connectivity industry     Transforming the relationship between CSPs and technology suppliers	eSIM: opportunity or threat?	Network security:     a growing priority in an open future      Hard Talk: Is true Scope 3 sustainability achievable?      Future structure of the connectivity industry      Transforming the relationship between CSPs and technology suppliers
March 24	The new telco DNA/skills for the future	Do telcos still want to be techcos?	Future broadband economics     BENCHMARK REPORT:     Al in telecoms		Cloud vendor lock-in: should CSPs be concerned? Al in telecoms Future broadband economics
April 24					Hard Talk: Is breaking up so very hard to do?