

# Agile Project Manager Location: UK

## Introduction to TM Forum

TM Forum is an association of over 800+ member companies, which include all of the world's top 10 network and communications providers and stretch across 180 countries. Our members tap into each other's collective experiences and abilities to collaboratively solve complex industry-wide challenges, deploy new services, and create technology breakthroughs to accelerate change.

We help communications service providers (CSPs) and their suppliers to digitally transform and thrive in the digital era. We do this by providing an open, collaborative environment and practical support which enables CSPs and suppliers to rapidly transform their business operations, IT systems and ecosystems to capitalize on the opportunities presented in a rapidly evolving digital world. You can learn more at www.tmforum.org

Are you ready to join a team that embodies ambition, courage, and passion in every endeavor?

At TM Forum, we take pride in our core values, which drive our mission to digitally transform the world of communications. We're not just inclusive; we're a collaborative community that thrives on diversity. We do the right thing, always.

If you're looking for a dynamic environment where innovation and teamwork are at the heart of everything we do, TM Forum is the place for you. Join us, and together, let's shape the future of the digital era. We are Ambitious, We are Brave, We are Passionate, We are Inclusive, We are Collaborative, and We always Do the Right Thing within TM Forum.

## **Role Description:**

We are currently seeking a highly motivated Agile Project Manager to join our Chief Technology Office team. The Agile Project Manager should have a proven track record in driving change and implementing ideas. We are looking for an individual who can energize and guide teams at different levels of maturity to achieve best outcomes and continually improve. If you are looking for a firm with a strong team connection where you can be your whole self, have an impact, advance your skills, deepen your experiences, and have the flexibility and access to constantly find new areas of inspiration and expand your capabilities, then consider a career at TM Forum.

## **Critical Attributes**

- Oversee the timely delivery of the project outcomes
- Facilitate and guide the production of all projects related documentation
- Identification, management, and mitigation of project Risks and Issues
- Guide project scoping and success factors
- Organize and assist with customer workshops and customer project meetings
- Communicate up and down the team structure

## **Skills and Responsibilities**

- Experience in project management within a software development environment, with a track record in successful delivery of such projects within customer and commercial expectations.
- Experience of management of work items in JIRA or similar Agile software
- Understanding of Software Development Lifecycle and/or Document Publication standards including version control management



- Strong knowledge of project management skills with the ability to prioritize, lead and complete quality improvement initiatives while meeting business deadlines/goals.
- Sound communication skills including ability to deliver presentations using structure & style appropriate to the audience.
- Ability to work to tight deadlines and make sensible decisions under pressure taking a balanced view of client demands
- Capable of effective prioritization of tasks and personal time management, while recognizing and flagging issues outside area of own expertise.
- Ability to adapt to changes and adjust priorities in alignment with new policies/goals.
- Conduct successful retrospectives and implement improvement plans
- Adaptable to change (e.g., learning new methodologies like Design Thinking and Lean)
- Confident communicator with a dynamic and flexible attitude with the ability to work with people at all levels in the organization

## **Desirable Qualifications and characteristics**

- Bachelor's Degree (technical degree a plus) and ideally three years of experience
- Experience in leading project teams
- Experience as an Agile project/product management, preferably certified
- Strong interest in technology and good communication skills (written and verbal)
- Experience working with cross-functional teams
- Ability to inspire, and build relationships

## What we offer in Return

- 25 days plus 8 bank holidays
- Periodic Well-being days (Business organized)
- Medical Insurance
- Dental Insurance

## **Diversity & Inclusion at TM Forum**

TM Forum is an Equal Opportunity Employer that does not discriminate on the basis of actual or perceived race, creed, color, religion, alienage or national origin, ancestry, citizenship status, age, disability or handicap, sex, marital status, veteran status, sexual orientation, genetic information, arrest record, or any other characteristic protected by applicable federal, state, or local laws