Solution Designer
Location: UK, Europe, US

Introduction to TM Forum
TM Forum is an association of over 700+ member companies, which include all of the world’s top 10 network and communications providers and stretch across 180 countries. Our members tap into each other’s collective experiences and abilities to collaboratively solve complex industry-wide challenges, deploy new services, and create technology breakthroughs to accelerate change. We help communications service providers (CSPs) and their suppliers to digitally transform and thrive in the digital era. We do this by providing an open, collaborative environment and practical support which enables CSPs and suppliers to rapidly transform their business operations, IT systems and ecosystems to capitalize on the opportunities presented in a rapidly evolving digital world. You can learn more at www.tmforum.org

Our vision is to drive the next wave of digital business growth – the digitization of every industry – by providing a common innovation platform to connect businesses, industries, and ecosystems. We do this in a highly practical and agile way through collaboration programs and communities which lead to rapid prototypes – ranging from digital business models to interconnectivity APIs – that have real world commercial applications. Complementing our collaboration programs, the Forum provides thought-provoking digital business research and publications, industry best practices and standards along with training programs to accelerate adoption, and events and workshops which connect top business & IT leaders to learn, network, and develop meaningful partnerships.

As TM Forum has continued to grow we are investing in our ability to deliver more member value through digital channels. This role will be a critical success factor in growth of our digital experience and software development capability with expertise in analyzing complex problems and crafting scalable, efficient, and technology solutions. The Solution Designer will collaborate closely with cross-functional teams, including developers, test engineers, project managers, and business stakeholders, and senior leadership to ensure successful design and delivery.

Are you ready to join a team that embodies ambition, courage, and passion in every endeavor? At TM Forum, we take pride in our core values, which drive our mission to digitally transform the world of communications. We’re not just inclusive; we’re a collaborative community that thrives on diversity. We do the right thing, always.

If you're looking for a dynamic environment where innovation and teamwork are at the heart of everything we do, TM Forum is the place for you. Join us, and together, let's shape the future of the digital era. We are Ambitious, We are Brave, We are Passionate, We are Inclusive, We are Collaborative, and We always Do the Right Thing within TM Forum.

Role Overview:
TM Forum is looking for a Solution Designer to join our Data, Technology & Digital Experience team to play a critical role in translating business requirements into comprehensive and effective technical solutions.
Responsibilities:

- Collaborate with business stakeholders to gather and understand functional and non-functional requirements, ensuring a clear understanding of business objectives and technical constraints.
- Analyze complex business problems and propose innovative solutions that align with strategic goals, leveraging technical expertise and industry best practices.
- Develop high-level solution designs, including architecture diagrams, process flows, and components, considering factors such as reusability, scalability, security, performance, and maintainability.
- Work closely with development teams to provide detailed technical specifications and guidance throughout the implementation phase, ensuring alignment with the design vision.
- Evaluate and recommend appropriate technologies, tools, and frameworks that align with the organization's technology stack and architecture guidelines.
- Conduct feasibility assessments and risk analyses for proposed solutions, addressing potential challenges and identifying mitigation strategies.
- Collaborate with project managers to define project scopes, timelines, and deliverables, and provide accurate estimates for design and implementation efforts.
- Participate in design reviews, brainstorming sessions, and cross-functional discussions to refine and optimize solutions.
- Act as a subject matter expert, providing guidance and mentorship to junior team members and fostering a culture of knowledge sharing.
- Assess the impact of changes in project scope, requirements, or timelines and communicate these changes to stakeholders and project teams.
- Collaborate with testers to ensure that test cases are aligned with requirements, and assist in the validation of the software against business needs.
- Work with business champions and data analysts to gain insights about what is happening on our web pages. This includes identifying trends, patterns, and anomalies in user behavior, as well as helping stakeholders define the ROI on their development.
- Collaborate with UX designers to ensure that user needs, and usability aspects are integrated into the software's design and functionality.
- Maintain comprehensive project documentation, including requirement specifications, meeting notes, and project status reports.
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Experience and Requirements:

- Bachelor's or higher degree in Computer Science, Information Technology, or a related field.
- Proven experience (5 years) in solution design, software architecture, or a related role, preferably in (industry/sector).
- Proficiency in designing and documenting technical solutions using tools such as architecture diagrams, flowcharts, and wireframes.
- Strong knowledge of software development methodologies, including Agile and DevOps practices.
- Expertise in a variety of programming languages, platforms, and technologies, with the ability to adapt and learn new technologies quickly.
• Excellent problem-solving skills and the ability to think creatively to develop innovative solutions.
• Effective communication and collaboration skills, with the ability to convey complex technical concepts to both technical and non-technical stakeholders.
• Solid understanding of security principles, data privacy regulations, and best practices in designing secure solutions.
• Experience with cloud platforms (e.g., AWS, Azure, Google Cloud) and microservices architecture is a plus.
• Professional certifications such as TOGAF, AWS Certified Solutions Architect, or similar are advantageous.

What we offer in return
• Remote with the opportunity to work from our London or New Jersey office, if UK/US based.
• 25 days plus 8 bank holidays
• Periodic Well-being days (Business organized)
• Medical Insurance
• Dental Insurance

To apply
To apply for this position, please send your Curriculum Vitae and a supporting letter explaining why you are the right person for the job, to recruit@tmforum.org

Diversity & Inclusion at TM Forum
TM Forum is an Equal Opportunity Employer that does not discriminate on the basis of actual or perceived race, creed, color, religion, alienage or national origin, ancestry, citizenship status, age, disability or handicap, sex, marital status, veteran status, sexual orientation, genetic information, arrest record, or any other characteristic protected by applicable federal, state, or local laws.