**Conformance Certification**

**JIO B2C System - ODA-C – Jio Meet/Events**

**Company:** Jio Infocomm Limited

**Conformance Artefact Name:** JIO B2C System - ODA-C – Jio Meet/Events

**Conformance Type:** Solution Conformance  
**eTOM/SID Version:** 24.0  
**Assessment Completion Date:** July 2025  
**Detailed Certification Report**: https://

# General Overview

This document provides details of Jio Meet / Events, against the following ODA Core Frameworks:

* Business Process Framework (eTOM) version 24.0.
* Information Framework (SID) version 24.0.

The assessment included a review of the methodology approach to process and information modeling, respectively against the TM Forum’s Business Process Framework (eTOM) and the Information Framework (SID) according to the specific processes and entities submitted in scope for the Assessment.

For more information on of Jio Meet / Events, please contact:

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# Solution Functionality / Capability

**JioEvents – Powering Seamless & Scalable Events**

* **All-in-One Event Platform**: Manages virtual, hybrid, and large-scale events with tools like SIP support, spotlight control, ticketing, and analytics.
* **Engaging Experiences**: Boosts interactivity through live chat, polls, reactions, flashcards, and ticker text.
* **Immersive Branding**: Offers custom welcome pages, pre-set themes, banners, and watermark logos for brand consistency.
* **Gamified Engagement**: Includes contests, leaderboards, social walls, booths, and more to keep audiences hooked.
* **AI-Powered Features**: Uses Gen-AI to create 3D lobbies, avatars, immersive event pages, and post-event summaries.
* **JioEvents Studio**: Enables virtual production setups for shows, podcasts, interviews, and training events.
* **Flexible Layouts**: Studio blueprints help design dynamic event formats like polls, newsrooms, or halo presence.
* **Proven & Scalable**: Built for scale with happy customers and robust tech infrastructure.

**JioMeet – India's Secure & Scalable Video Collaboration Platform**

* **Two Powerful Offerings**:
  + **JioMeet App** – Standalone video conferencing for everyday use
  + **JioMeet Platform** – CPaaS model with SDKs & APIs to embed video in any app or platform
* **Enterprise-Grade Features**:
  + Real-time voice translation
  + Watchparty integrations (JioTV, JioCinema)
  + HD video, screen sharing, and meeting recording
* **Tailored for India**:
  + Works on low bandwidth and older devices
  + Multilingual, intuitive interface for mass adoption
  + 100% WCAG Level A accessibility compliance
* **Competitive Edge**:
  + Cost-effective SDKs and white-label support
  + Pre-built templates with out-of-box recording and tech support
  + Listed on GeM and already used in government & enterprise sectors
* **Recognition & Reach**:
  + Showcased globally (MWC Barcelona, IMC, GPAI)
  + Awarded for AI-powered skill development and innovation
* **Developer Friendly**:
  + SDKs available on GitHub & NPM for Android, iOS, and Web
  + Scalable infrastructure with deep Jio network integrationKey Features:

### Architecture

Jiomeet Architecture:

A screenshot of a computer

AI-generated content may be incorrect.

Jio Meet/Events –Technical Architecture Diagram

## eTOM and SID Certification Scope

The following two figures represent the Business Process Framework (eTOM) Level 2 processes and the Information Framework (SID) ABEs that were presented in scope for conformance certification.

**Business Process Framework (eTOM) – Jio Meet/Events – Conformance Scope**

A diagram with many different colored boxes

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Process coverage for Jio Meet/Events - Conformance Certification

## Information Framework (SID) Assessment - ABE Scope

Information Framework (SID) – Jio Meet/Events – Conformance Footprint

A screenshot of a computer screen

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Level 1 ABEs - SID coverage Jio Meet/Events - Conformance Certification